

# FREQUENTLY ASKED QUESTIONS

**Steve & Kate's Camps**



# FAQs: Overview

## Steve & Kate's Camps

Your employer has partnered with **Bright Horizons**® to help you better manage your many work, family, and personal responsibilities.

As part of your *Bright Horizons Back-Up Care*™ benefit, you have the option to use your back-up care benefit with Steve & Kate's Camp to provide onsite camp options for your children.

### Benefit Details

**Register and Reserve Back-Up Care by visiting:**

**<https://clients.brighthorizons.com/wiss>**

**Download the App:** Search "back-up care" in the [App Store](#) or [Google Play](#)

# Camps With Steve & Kate's

## Who is Steve & Kate's Camp?

Steve & Kate's Camp is a premium provider of camp programs. Bright Horizons has partnered with Steve & Kate's Camp to provide fun, quality camp options through Bright Horizons Back-Up Care since 2016.

Steve & Kate's Camp has been in business for more than forty years and believes in providing children the opportunity to choose their activities with a variety of options to participate in. Their philosophy is to create a community where kids can be themselves.

## What age ranges can participate in camps?

Onsite camp options are available for children ages 5-12.

## What types of camps are available?

1. **Onsite Camps** include local camp options to cover holidays, school breaks, or anytime regular care and school is not an option for your child.
2. **Steve & Kate's Camp activities at Bright Horizons Centers** offer Steve & Kate's Camp STEAM activities at a Bright Horizons center near you.

## Are onsite camps offered anywhere?

Onsite camp options are available nationwide in the US. Visit <https://backup.brighthorizons.com> to find a camp near you!

## What activities are available?

There is something for everyone under one roof:

1. **For onsite camp options**, campers can enjoy a wide range of activities, including: coding, robotics, stop-motion animation, maker crafts, sewing, baking, filming, sports, and recreational play. Activities offered can vary by location.

## What registration is required?

You will need to register for Steve & Kate's Camp through Bright Horizons Back-Up Care in order to access the platform. Registration needs to take place at least one day before the start of the camp program. Log in or create an account at <https://backup.brighthorizons.com> to access this program.

## How far out can I reserve camp?

Camp requests follow existing back-up care reservation policies for your organization, which is generally up to 90 days in advance.

## **What is the exchange rate between back-up care uses and camps?**

You will receive one day camp for each back-up care use.

During the day of camp, children can participate in as many activities as they wish throughout the day.

## **What is the capacity for onsite camp activities?**

Capacity varies depending on the type of camp and location. Generally, camps capacity can range from a minimum of 50 campers per day and a maximum capacity of 200 campers per day.

## **Questions?**

Call the Bright Horizons toll-free number at 877-BH-CARES (877-242-2737). Care consultants are available 24 hours per day, 7 days a week.